



STRATHCLYDE CYCLE CAMPAIGN

Glasgow Queen Street Redevelopment
Network Rail
by e-mail to: GlasgowQueenStreet@networkrail.co.uk

18 May 2014

Dear Sir/Madam,

GLASOW QUEEN STREET STATION REDEVELOPMENT: CYCLE AMENITIES

I refer to your current stage 1 consultation on the redevelopment of Queen Street Station to meet the requirements of the Edinburgh Glasgow Improvement Programme.

Within Go Bike, the Strathclyde Cycle Campaign, we see the redevelopment as having the potential to help:

- Meet the aspirations of the Scottish Government to increase the modal share for active travel, particularly cycling.
- Meet the aspirations of Transport Scotland and the ambitious targets set for the new ScotRail franchise to increase the support given to cyclists both on the train and at railway stations.
- Meet the aspirations of Glasgow City Council to become a cycle-friendly city and to increase the modal share of cycling in Glasgow.
- Support the cycle hire scheme that is about to be introduced in Glasgow.
- Increase the number of tourists who choose to travel by train and cycle in Scotland, thus reducing road traffic and pollution.
- Increase the number of residents in the Central Belt and beyond who choose to travel by train and cycle for their commuting, business, family or leisure journey, thus reducing the pressure on station car parks and reducing road traffic and pollution.
- Facilitate the journey that cyclists currently have at Queen Street Station by improving flow through the station.
- Improve the overall health of the population by supporting active travel in line with the current aspirations of national and local government and the National Health Service.

We understand that cycle parking and storage is to be provided within the extended Buchanan Galleries in the north-eastern part of the station complex. This is not in the most convenient area for the majority of cyclists and train passengers arriving at the station and the wide range of cyclists travelling through the station and many cyclists will have needs beyond cycle parking. We propose that a cycle hub be incorporated within the redevelopment and that a suitable location for this would be on West George Street at street level, ie below the level of the station concourse. The facilities to be provided from this hub, to make it of benefit to all users of the station should be:

- Clear signage to attract cyclists to the hub as their first point of call at the station.

- Short term cycle parking, to allow cyclists arriving at the station to access the booking office etc without their cycles, thus reducing congestion in the main station area.
- Directions and ready access to the main cycle parking in the station, to minimise potential conflict between cyclists and other users of the station.
- A low level repair and maintenance facility for cyclists to be operated, ideally, on social enterprise terms, to allow tourists and commuters to have their cycles repaired during the working day or their transit time in the city.
- An information service about cycle routes in Glasgow and the surrounding area and details of local groups that organise cycle rides.

Such a location, which would be immediately visible to the majority of pedestrians accessing the station, would encourage the use of active travel and if the hub were to be operated on social enterprise terms would allow the training of apprentices and the employment of local labour to provide a service that will enhance the transport service provided by the rail industry.

There are cycle hubs in other towns and cities in the UK and in other countries in Europe that have cycle hubs and the Association of Train Operating Companies (ATOC) have produced a Cycle-Rail Toolkit that provides guidance on cycle hubs. Members of Go Bike, and other cycling organisations, will be pleased to work with you to develop a facility that will enhance the new Queen Street Station.

Yours sincerely



Tricia Fort
Convenor, Go Bike!